

## EURO 2024 PLAY OFFS- TICKETING INFORMATION



### EURO 2024 PLAY OFFS

SEMI-FINAL: CYMRU V FINLAND (21/03/2024)

FINAL / FRIENDLY: CYMRU V POLAND / ESTONIA (26.03.2024)

CARDIFF CITY STADIUM

Tickets for the above matches will be available from midday on 22<sup>nd</sup> January.

### TICKET PRICING

Category / Location	Adult	Senior Citizen (65+)	Young Adult (17-21)	Junior (16 and under)
Level 3 Hospitality	£179.00	n/a	n/a	£90.00
Level 3 GS Ticket Only	£75.00	£50.00	£50.00	£35.00
Level 4 Grandstand	£55.00	£40.00	£40.00	£25.00
Category 1	£40.00	£30.00	£30.00	£15.00
Category 2	£35.00	£25.00	£25.00	£10.00
Category 3	£30.00	£20.00	£20.00	£5.00

### ON SALE DATES (BOTH MATCHES)

	Open To	Max. Tickets (per match)	On Sale Dates
Stage 1: Seat Renewal	Euro 2024 Campaign Ticketholders  <i>Seat renewal only. No other tickets will be on sale during this period.</i>	1 per eligible member (must be the seat held for the Euro 2024 qualifying campaign)	Opens midday on Monday 22 <sup>nd</sup> January.  Closes midday on Monday 5 <sup>th</sup> February.
Stage 2: Red Wall Sales	2022-24 Red Wall Adult/Junior Members	1 per member when stage opens <i>(this number includes any renewed seats, so members who have renewed will be unable to purchase any additional tickets).</i>  Increases to 2 per member at midday on Wed. 7 <sup>th</sup> February <i>(this number is inclusive of any tickets renewed/purchased previously).</i>  Increases to 4 per member at midday on Thurs. 8 <sup>th</sup> February <i>(this number is inclusive of any tickets renewed/purchased previously).</i>	Opens midday Tuesday 6 <sup>th</sup> February.  Closes midday Tuesday 20 <sup>th</sup> February  <i>Max. ticket increases are subject to availability.</i>
Stage 3	Cymru supporters with any of the following matches on their booking history: <i>Cymru v Türkiye 21.11.2023 Cymru v Croatia 15.10.2023 Cymru v Gibraltar 11.10.2023 Cymru v Korea Rep. 05.09.2023 Cymru v Armenia 16.06.2023 Cymru v Lativa 28.03.2023</i>	2 per eligible supporter <i>(subject to change)</i>	Opens Midday Tuesday 20 <sup>th</sup> February (subject to availability)

## HOW TO BOOK

Tickets can be booked through the FAW website, [www.faw.cymru/tickets](http://www.faw.cymru/tickets). The FAW booking line is no longer in use.

## CYMRU V POLAND / ESTONIA (26.03.2024)

Please note, this match will go ahead regardless of the result of Cymru v Finland. If Cymru beat Finland, this will be a play-off final against the other semi-final winner. If Cymru lose to Finland, this will be a friendly international against the loser of the other semi-final. By purchasing tickets for this match, supporters are committed to their tickets regardless of the opposition or the nature of the match. Ticket refunds will not be issued based on the result of Cymru v Finland. The FAW's full ticket refund policy is available [HERE](#).

## HOSPITALITY

Hospitality packages include a two-course pre-match meal on Level 3 of the Grandstand. For more information email [hospitality@faw.co.uk](mailto:hospitality@faw.co.uk).

## BOOKING FEES

£3 per ticket

£3 per paper ticket per match (digital tickets do not incur this charge)

## AWAY FANS

Away fans should book through the visiting association. Any away fans found to have purchased tickets in the home sections will have their tickets cancelled.

## DISABLED SUPPORTERS

Disabled supporters can book through the Cardiff City Stadium ticket office on 03333 111920.

Supporters who receive the enhanced level of Personal Independence Payment (PIP) will be eligible for a free companion ticket with their purchased ticket. If not already provided, supporting documents will be required. Copies of documentation can be emailed to [tickets@faw.co.uk](mailto:tickets@faw.co.uk).

## KICKBACK SCHEME

Application forms for both matches will be sent to clubs and schools signed up to the FAW's kickback scheme in the week ending 8<sup>th</sup> December.

The application deadline is 12<sup>th</sup> January 2024. Applications will not be accepted after this date.

## CUSTOMER SERVICE

Customer service is available by emailing [tickets@faw.co.uk](mailto:tickets@faw.co.uk). Queries will be responded to as soon as possible in the order in which they are received.

## TICKET DELIVERY & CYMRU TICKETS APP

Digital tickets will be delivered via the Cymru Tickets app. Supporters opting for digital tickets will need to download the app from the App Store or Google Play and will need to ensure the mobile number on their FAW ticketing account matches the one used when setting up the app. Tickets will not be delivered if these do not match.

Paper tickets will be sent by first class post approx. 7-10 days before the match.

## STADIUM INFORMATION

Stadium Address - Cardiff City Stadium, Leckwith Road, Cardiff, CF11 8AZ

Parking - Limited spaces at stadium, sold on a first come first served basis on matchday. £10 per vehicle.

Coach Parking - Free if booked in advance through Cardiff City Stadium. £50 on the night if not pre-booked. To book coaches/minibuses in advance, email [tickets@faw.co.uk](mailto:tickets@faw.co.uk) to request a form.

Please check for planned roadworks/closures before you travel. Details on public transport will be shared by FAW closer to the date of the matches, through [www.faw.cymru](http://www.faw.cymru)